

Annex B (i)

Recently Closed Complaints Log - Public

Case ref	City or Parish	Complainant	Date Received	Nature of Complaint	Status / update
2025/07	CYC	5 members of public	17/08/25	The complainants allege the Councillor posted an abusive and homophobic message on 'X', and therefore breached paragraphs 3.1, 3.3 and 3.7 of the code of conduct.	<p>This complaint is currently being assessed by the Deputy Monitoring Officer.</p> <p>IP views sought.</p> <p>This complaint was assessed in accordance with the published procedure for handling Code of Conduct complaints. Whilst the message had clear abusive content there was no evidence of homophobia. Also noted the message was removed within hours and an apology immediately independently volunteered. Matter disposed by way of Informal Resolution and recommendation for additional training regarding social media use.</p>
2025/08	CYC	1 resident	28/08/25	The complainant alleges unprofessional and inappropriate correspondence via email.	<p>This complaint is currently being assessed by the Deputy Monitoring Officer.</p> <p>IP views sought.</p> <p>This complaint was assessed in accordance with the published procedure for handling Code of Conduct complaints. The content of the emails did not breach the Code, no further action would be taken and the matter closed.</p>